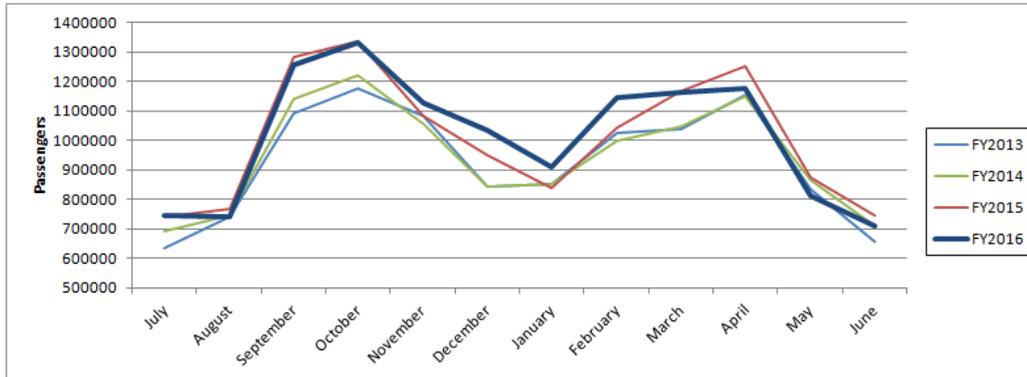




Ridership



4th Quarter Fixed Route Performance Measures (April-June 2016)

Scheduled Trip Adherence

Percent of Trips Operated	Percent of Trips not Operated
99.98%	0.02%

Customer Complaints

Complaints per 100k Passengers	4th Qtr FY15	4th Qtr FY16	FY16 Goal
	3.62	2.48	2.38

Customer Safety

Preventable Accidents per 100k Miles	4th Qtr FY15	4th Qtr FY16	FY16 Goal
	1.85	2.97	1.75

Maintenance

Miles Between Breakdowns	4th Qtr FY15	4th Qtr FY16	FY16 Goal
	13224	13743	20759

Finance

Year	FY15	FY16
Cost/Passenger	\$2.59	\$2.75
State Contract Assistance/Passenger	\$1.60	\$1.86