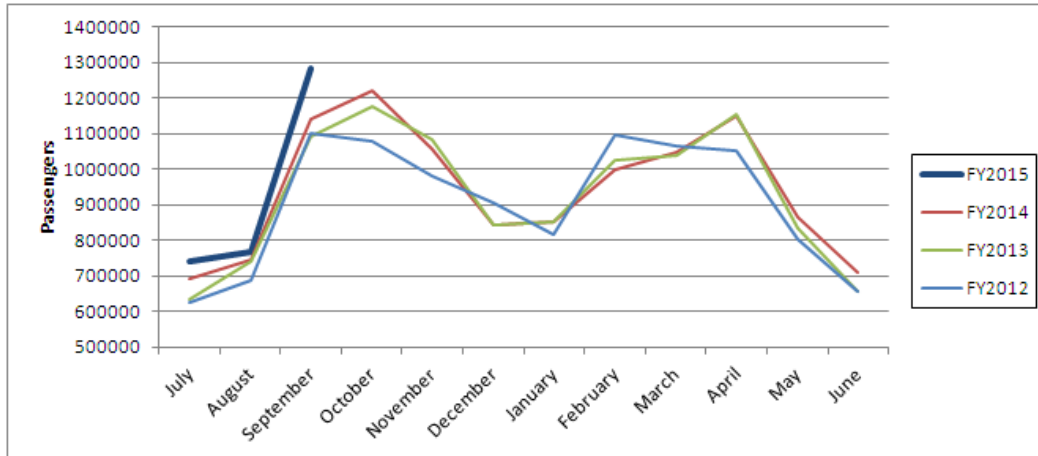




Ridership



Customer Complaints

Complaints per 100k Passengers	1st Qtr FY14	1st Qtr FY15	FY15 Goal
	4.26	2.62	2.38

Customer Safety

Preventable Accidents per 100k Miles	1st Qtr FY14	1st Qtr FY15	FY15 Goal
	2.34	1.81	1.75

1st Quarter Fixed Route Performance Measures (July-September 2014)

Scheduled Trip Adherence

Percent of Trips Operated	Percent of Trips not Operated
99.98%	0.02%

Maintenance

Miles Between Breakdowns	1st Qtr FY14	1st Qtr FY15	FY15 Goal
	17988	13449	20759

Finance

Year	FY14	FY15
Cost/Passenger		
State Contract Assistance/Passenger		