

PVTA Fixed Route Performance Measures

Fiscal Year 2019 (July 2018 to June 2019)

Metric:	Goal:	Q1	Q2	Q3	Q4
% Trips Operated	N/A	99.98%	99.98%	99.98%	99.94%
% Trips Missed	N/A	0.02%	0.02%	0.02%	0.06%
Miles between Breakdowns	20,759	7,344	9,630	14,768	10,578
Preventable Accidents per 100k Miles	1.75	2.43	2.19	2.47	1.69
Complaints per 100k Passengers	2.38	3.58	2.46	2.18	2.59
Cost per Passenger	N/A	\$4.25	\$3.51	\$3.89	\$4.23
State Contract Assistance per Passenger	N/A	\$2.69	\$2.22	\$2.46	\$2.67

Statistics:	Q1	Q2	Q3	Q4
Unlinked Passenger Trips	2,347,733	2,846,071	2,567,128	2,359,412
Revenue Miles	1,157,588	1,279,139	1,255,301	1,184,713
Revenue Hours	88,529	96,533	94,926	89,641
Passengers per Mile	2.03	2.22	2.05	1.99
Passengers per Hour	26.52	29.48	27.04	26.32

