WEEKDAY ONLY
SOUTH DEERFIELD / WHATELY PARK & RIDE / UMASS

Effective September 6, 2016

Amherst and UMass Area Route Information

Fares Amherst-area PVTA routes operate on a proof-of-payment system for students and employees of the Five Colleges: Smith College, Amherst College, Hampshire College, Mount Holyoke College and Umass Amherst. These schools pay fares for their students and employees through activity fees and other contributions. Customers must be prepared to show a valid school ID card at all times while riding. Transit supervisors make random fare inspections aboard all vehicles. Failure to show ID may result in loss of riding privileges. Amherst-area bus drivers do not collect fares.

During the academic year, students and employees may also ride the B43 and M40 buses to/from Northampton using their school ID cards. During the summer and winter breaks, fares must be paid to ride these routes. Riders who are not students or employees of one of the Five Colleges must pay their fares using either individual ride tickets or daily, weekly and/or monthly passes.

Fare Payment Options
- 1-Ride Ticket: $1.25 Purchase before boarding from Amherst Collector’s Office or by mail.
- 1-Day Pass: $3.00 Unlimited rides on day purchased.
- 7-Day Pass: $12.50
- 31-Day Pass: $45.00
- Seniors & Persons with Disabilities with PVTA access pass: $.60 ticket; $.10 transfer; $22.00 for 31-day pass
- Children under 6 years: Free with adult

Transfers Riders paying cash fares and transferring between Northampton routes (B43 and M40) and Amherst-based routes should purchase a transfer on the Northampton bus when boarding. Transfers are valid for 90 minutes. Riders transferring between Amherst-based and Northampton-based routes should show their ID or pass to the driver. Riders using tickets should purchase a transfer to continue riding a Northampton-based bus.

Buy Tickets and Passes Tickets are available at the Amherst Collector’s Office, 4 Boltwood Ave. (Town Hall). Passes are available at all Big Y stores, including 175 University Drive in Amherst. Passes may be purchased online at pvta.com using PayPal. Tickets and passes can be purchased in person or by mail at the PVTA Customer Service Center, 1341 Main St., Springfield, MA 01103 9 AM to 4:45 PM M-F and the Holyoke Transportation Center, 206 Maple St., 7:30 AM to 5:30 PM M-F and 9 AM to 5:30 PM Sat. For mail purchase, send check payable to “PVTA” to this address. Call 413-586-5806 or 413-781-PVTA (7882) for more information.

PVTA ID Cards Available at the PVTA Customer Service Center in Springfield and the Holyoke Transportation Center (see addresses and hours above). ID cards also available at the Northampton Council on Aging at 67 Conz St. (limited hours; call 413-587-1228 for info). You are eligible to ride the bus for half-fare if you have a Medicare card and/or if you are over 60 years of age however, you will need to have a PVTA Photo ID card taken at any of the locations listed above.

Accessibility All PVTA buses are ADA wheelchair accessible. For TTY service call 413-733-0449 (TTY/Relay).

Bicycles Welcome PVTA buses are equipped with bike racks for customers on a first-come, first-served basis. Non-motorized two-wheel bikes only. Customers use bike racks at their own risk and are responsible for loading and unloading.

Inclement Weather For schedule changes during severe weather, check:
- pvta.com
- umass.edu/bus
- twitter.com/pvta and twitter.com/umasstransit
- 413-545-0056

Strollers and Carts Folding strollers, carts and bicycles are welcome on buses. You must fold them before boarding and keep them out of the aisle if possible.

Customer Courtesy The following are not permitted on PVTA buses:
- Smoking
- Eating, drinks or alcoholic beverages
- Loud music players without headphones
- Loud or lengthy cell phone conversations
- Loud conversation, threats or profanity
- Pets (service animals are permitted)
- Riding without shoes or shirt

For complete riding rules, request a copy of “Riding PVTA Buses” at 413-781-7882 or download from pvta.com.

Lost & Found: 413-545-0056

Schedules Available on all PVTA routes and at:
- pvta.com
- Umass Campus Center Information Desk
- Umass Whitmore Information Desk
- Amherst Bangs Community Center
- Amherst Public Libraries

For the latest information, visit
- pvta.com
- umass.edu/bus
- twitter.com/umasstransit
- Plan Your Trip Online at google.com/transit

Travel Training PVTA now offers Travel Training for seniors and people with mobility impairments who are motivated to learn how to safely and independently use the fixed route system. Our Travel Trainers provide personalized, one-on-one instruction which takes each trainee’s unique needs and abilities into account. Training is provided free-of-charge except for the trainer’s bus fare while training is taking place. For further information please check our website at pvta.com or contact PVTA’s Mobility Services Coordinator at 413-732-6248 ext. 235.

TITLE VI In compliance with Title VI of the Civil Rights Act of 1964, PVTA is obligated and committed to operating programs and services without regard to race, color and national origin. For information on PVTA’s Title VI Complaint Procedure, visit pvta.com or contact Customer Service in person, by mail, or by calling 413-781-7882.