Amherst and UMass Area Route Information

Fares
Amherst-area PVTA routes operate on a proof-of-payment system for students and employees of the Five Colleges: Smith College, Amherst College, Hampshire College, Mount Holyoke College and UMass Amherst. These schools pay fares for their students and employees through activity fees and other contributions. Customers must be prepared to show a valid school ID card at all times while riding. Transit supervisors make random fare inspections aboard all vehicles. Failure to show ID may result in loss of riding privileges.

During the academic year, students and employees may also ride the B43 and M40 buses to/from Northampton using their school ID cards. During the summer and winter breaks, fares must be paid to ride these routes. Riders who are not students or employees of one of the Five Colleges must pay their fares using either individual ride tickets or daily, weekly and/or monthly passes.

Fare Payment Options
- 1-Ride Ticket: $1.25
- 7-Day Pass: $12.50
- 1-Month Pass: $51.50
- 1-Year Pass: $574.00

Transfers
Riders paying cash fares and transferring between Northampton routes (B43 and M40) and Amherst-based routes should purchase a transfer on the Northampton bus when boarding. Transfers are valid for 90 minutes. Riders transferring between Amherst-based and Northampton-based routes should show their ID or pass to the driver. Riders using tickets should purchase a transfer to continue riding a Northampton-based bus.

Buy Tickets and Passes
Tickets are available at the Amherst Collector’s Office, 4 Boltwood Ave. (Train Hall). Passes are available at all Big Y stores, including 175 University Dr. in Amherst. Passes may be purchased online at pvta.com using PayPal. Tickets and passes can be purchased in person or by mail at the PVTA Customer Service Center, 1341 Main St., Springfield, MA 01103. For schedule changes during severe weather, visit pvta.com and twitter.com/umasstransit or call 413-545-0056.

Lost & Found:
A lost item can be claimed at 413-781-7882 or download from pvta.com.

Schedules
Available on all PVTA buses and at:
- pvta.com
- UMass Campus Community Information Desk
- UMass Whitmore Information Desk
- Amherst Bangs Community Center
- Amherst Public Libraries

For the latest information, visit:
- pvta.com
- umass.edu/bus
- twitter.com/umasstransit

Travel Training
PVTA now offers Travel Training for seniors and people with mobility impairments who are motivated to learn how to safely and independently use the fixed route system. Our Travel Trainers provide personalized, one-on-one instruction which takes each trainee’s unique needs and abilities into account. Travel Training is provided free-of-charge except for the trainee’s bus fare while training is taking place. For further information please check our website at pvta.com or contact PVTA’s Mobility Services Coordinator at 413-732-6248 ext. 235.

TITLE VI In compliance with Title VI of the Civil Rights Act of 1964, PVTA is obligated and committed to operating programs and services without regard to race, color and national origin. For information on PVTA’s Title VI Complaint Procedure, visit pvta.com or contact PVTA’s Mobility Services Coordinator at 413-732-6248 ext. 235.