Fares
Amherst-area PVTA routes operate on a proof-of-payment system for students and employees of the Five Colleges: Smith College, Amherst College, Hampshire College, Mount Holyoke College and Umass Amherst. These schools pay fares for their students and employees through activity fees and other contributions. Customers must be prepared to show a valid school ID card at all times while riding. Transit supervisors make random fare inspections aboard all vehicles. Failure to show ID may result in loss of riding privileges. Amherst-area bus drivers do not collect fares.

During the academic year, students and employees may also ride the B4 and M40 buses to/from Northampton using their school ID cards. During the summer and winter breaks, fares must be paid to ride these routes. Riders who are not students or employees of one of the Five Colleges must pay their fares using either individual ride tickets or daily, weekly and/or monthly passes.

Fare Payment Options
• 1-Ride Ticket: $1.25 Purchase before boarding from Amherst Collector's Office or by mail.
• 1-Day Pass: $3.00 Unlimited rides on day purchased.
• 7-Day Pass: $12.50
• 31-Day Pass: $40.00

Seniors & Persons with Disabilities with PVT
Half-fare if you have a Medicare card and/or if you are over 60 years of age (limited hours; call 413-733-1228 for info). For TTY service call 413-733-0449 (TTY/Relay).

PVTA ID Cards
Available at the PVTA Customer Service Office in Springfield and the Holyoke Transportation Center (see addresses and hours above). PVTA ID cards also available at the Northampton Council on Aging at 67 Conz St. and the Holyoke Transportation Center (see addresses and hours above). ID cards are not students or employees of one of the Five Colleges must pay their fares using either individual ride tickets or daily, weekly and/or monthly passes.

Transfers
Riders transferring between Amherst-based and Northampton-based routes should show their ID or pass to the driver. Riders using tickets should purchase a transfer to continue riding a Northampton-based bus.

Buy Tickets and Passes
Tickets are available at the Amherst Collector's Office, 4 Bothwell Ave. (Down Hall). Passes are available at all Big Y stores, including 175 University Drive in Amherst. Passes may be purchased online at pvta.com using PayPal. Tickets and passes can be purchased in person or by mail at the PVTA Customer Service Center, 1341 Main St., Springfield, MA 01103 9:30 AM to 4:45 PM M-F and the Holyoke Transportation Center, 206 Maple St., 7:30 AM to 9:30 PM M-F and 9:00 AM to 6:00 PM Sat. For mail purchase, send check payable to “PVTA” to this address. Call 413-586-5806 or 413-781-7882 or download from pvta.com.

Amherst and UMass Area Route Information
Fares
PVTA now offers Travel Training for seniors and people with mobility impairments who are motivated to learn how to safely and independently use the fixed route system. Our Travel Trainers provide personalized, one-on-one instruction which takes each trainee’s unique needs and abilities into account. Travel Training is provided free-of-charge except for the trainee’s bus fare while training is in taking place. For further information please check our website at pvta.com or contact PVTA’s Mobility Services Coordinator at 413-733-6248 ext. 235.

Inclusionary Weather
For schedule changes during severe weather, check:
• pvta.com
• umass.edu/bus
• twitter.com/pvta and twitter.com/umasstrain

Travel Training
PVTA’s Travel Training Program is a Tool for Complaint Procedure, visit pvta.com or contact PVTA’s Customer Service in person, by mail, or by calling 413-781-7882.

In compliance with Title VI of the Civil Rights Act of 1964, PVTA is obligated and committed to operating programs and services without regard to race, color and national origin. For information on PVTA’s Title VI Complaint Procedure, visit pvta.com or contact PVTA’s Customer Service in person, by mail, or by calling 413-781-7882.

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