

What is a Fast Break Card?

A Fast Break Card is a reusable, reloadable, smart card you can use to ride PVTA buses. PVTA currently has a 31-day pass available on the Fast Break Card.


Each time you ride, tap your Fast Break Card on the farebox target and your pre-loaded fare will be deducted. When your pre-loaded fare gets low, just add fare onto the same card. Multiple 31-day passes can be loaded onto your Fast Break card.

You can add a 31-day pass to your Fast Break Card with either cash, credit card or a debit card with a credit card logo. Your 31 consecutive days will start once your Fast Break Card is tapped on a farebox.

Pioneer Valley Transit Authority

- Use of this card is governed by the policies & procedures of PVTA.
- Do not fold or punch holes in this card.
- Card may be confiscated if misused.
- Replication of this card is illegal.
- This card must remain in the customer's possession while riding.
- Schedule, Fare, & Smart Card information is available at www.pvta.com or 1-877-779-PVTA.

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Where did the name "Fast Break" come from?

PVTA wanted a name that roots back to the Pioneer Valley. Fast break is an offensive strategy in the game of basketball, which was created in 1891 in Springfield, MA.

TVM Locations:

- Union Station:
55 Frank B. Murray Street, Springfield
- Holyoke Transportation Center:
206 Maple Street, Holyoke
- Olver Transit Pavilion:
14-20 Arnold Street, Westfield



For concerns with Ticket Vending Machines contact PVTA's automated system:
(413) 417-6319
fastbreak@pvta.com

GET ON BOARD

with PVTA's new
Fast Break Card



Smart Card

Pioneer Valley Transit Authority

www.pvta.com

Introducing PVTA's Fast Break Card!

PVTA is pleased to introduce the Fast Break Card, the smart new way to pay to ride the bus.

It's easy to use. Here's what you'll need to know to get started with your 31-Day Fast Break Card.

- What a Fast Break Card is and does
- Where to get, load and reload a Fast Break Card
- How to use a Fast Break Card

Just Tap your Fast Break Card and Go!

When you board a PVTA bus, simply tap your Fast Break Card once against the farebox target to pay. Your fare will be automatically deducted from your card.



How Do I...?

Get a Fast Break Card?

Cards are available for purchase at PVTA's ticket vending machines (TVM) located at Springfield Union Station, Holyoke Transportation Center and the Westfield Olver Transportation Pavilion, as well as PVTA's Customer Service Offices.

Get my Reduced Fare Fast Break Card?

If you qualify for reduced fare, you can purchase your Reduced Fare Fast Break Card at PVTA's Customer Service Offices located at Springfield Union Station and the Holyoke Transportation Center during regular office hours. If you already have a Reduced Fare Fast Break Card, you can reload it at a ticket vending machine or at a Customer Service Office.

Check Expiration Date of 31-Day Fast Break Card?

Information can be viewed on a ticket vending machine by choosing button "8".

Replace my Fast Break Card if it is Lost or Stolen?

PVTA currently does not have a way to register Fast Break Cards and cannot replace value from cards that are lost or stolen.

How to Purchase or Reload your Fast Break Card at a Ticket Vending Machine:

Step 1:

Use the buttons on the sides of the screen to select the option you want.

To purchase a 31-Day Fast Break Card press button "6" and follow the instructions on the screen.

To reload your 31-Day Fast Break Card simply tap your card on the TVM target or press button "1".

Step 2:

Follow the instructions to complete your transaction with the selected method of payment (coins, bills, credit cards and debit cards with a credit card logo).

Step 3:

You're finished! Take your Fast Break Card, change and receipt from the tray at the bottom of the ticket vending machine.

