

**Comprehensive Service Analysis | Recommended Implementation Plan
Pioneer Valley Transit Authority
May 29, 2014**

Municipality	Route	Recommended Changes	Summer 2014 Service Changes	Fall 2014 Service Changes	Remaining Service Changes
Chicopee Springfield	G-1	Reroute via Chicopee Senior Center. <u>Sunday:</u> Begin at 7:00 AM and end at 8:00 PM. Current Sunday service begins at 8:15 AM and ends at 7:00 PM	<u>Sunday:</u> Begin at 7:00 AM and end at 8:00 PM.	Reroute via Chicopee Senior Center once Center opens.	(Fall 2015) Eliminate Canon Circle and Stop and Shop service when X94 begins operation. All G-1 trips would be Riverbend trips terminating at Five Town Plaza.
Springfield	Sumner Express	Discontinue service. Locations served by the Sumner Express will continue to have service from PVTA routes G1 and P21	No change	Discontinue Sumner Express service.	Completed.
East Longmeadow Springfield	G-2	All trips to Big Y East Longmeadow (No Dwight Road service.) Streamline service: Service terminates at MassDET instead of Big Y offices. No East and Page loop. No St. James split. No Cottage Street loop. Begin Sunday service at 9:00 AM. Current Sunday service begins at 10:00 AM.	<u>Sunday:</u> Begin service at 9:00 AM.	Streamline service by eliminating East and Page routing and Page/St. James split. Retain Cottage Street Route and Dwight Road service.	Cottage Street route change would depend on potential implementation of a Community Circulator service in East Springfield. Dwight Road service change would depend on potential implementation of a Community Circulator service in East Longmeadow.
Springfield	G-3	Streamline route to use State, Walnut, King, Westford Avenue, Westford Circle, Middlesex, Norfolk and return same route. <u>Saturday:</u> Begin at 7:00 AM and end at 6:45 PM. Current service begins at 7:40 AM and the last trip starts at 6:45 PM. <u>Sunday:</u> Provide 60 minute frequency on entire route from 9:00 AM to 6:00 PM.	<u>Weekday:</u> Delete service deviation to MCDI. <u>Saturday:</u> Begin at 7:00 AM and end at 6:45 PM. <u>Sunday:</u> Provide 60 minute frequency on entire route from 9:00 AM to 6:00 PM. This includes service to King/Westford Circle using streamlined routing on State, Hancock, King, Westford Avenue, Westford Circle, and Middlesex, to Norfolk in both directions. Retain service to Chicopee Falls. (Note: Routing changed from Walnut to Hancock for operational reasons.)	<u>Weekday and Saturday:</u> Use streamlined routing to King/Westford Circle using State, Hancock, King, Westford Avenue, Westford Circle, and Middlesex, to Norfolk in both directions.	Completed.

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Springfield	B-4	<u>Sunday</u> : End at 7:00 PM. Current Sunday service ends at 6:45 PM.		<u>Sunday</u> : End at 7:00 PM	Completed.
Longmeadow Springfield	G-5	Route via Liberty, Dwight/Chestnut Maple, Central, Pine, Maple to Dickenson. The route will continue to serve Georgetown Apartments inbound, Longmeadow and MassMutual in Enfield CT. No Tiffany/Converse Loop. <u>Weekday</u> : 60 minute service. <u>Saturday</u> : Begin at 7:00 AM and end at 6:00 PM. Current Saturday service begins at 7:30 AM and the last trip starts at 5:00 PM	No change.	Route via Main, State, Maple to avoid missing downtown stops on Main, then via route described in Recommended Changes. No Tiffany/ Converse Loop. <u>Weekday</u> : 60 minute service. <u>Saturday</u> : Begin at 7:00 AM and end with the last trip beginning at 6:00 PM.	Completed.
Longmeadow Springfield	G-5E	NEW – SBT to Mass Mutual (Enfield) via I-91. Operate 6 weekday trips timed to meet Connecticut Transit buses at Mass Mutual (Enfield.) No Saturday or Sunday service.	Not currently operating	No service	Operate if PVTA Route G5 does not operate through Longmeadow to Mass Mutual in Enfield CT(connection to CTransit).

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Ludlow Springfield	B-6	<p>Current route on weekdays and Saturday. Extend all trips from Ludlow to Eastfield Mall on Sunday.</p> <p><u>Weekday:</u> Increase weekday evening service to 30 minute frequency.</p> <p><u>Saturday:</u> Add two (2) round trips leaving Springfield Bus Terminal at 6:00 PM and 7:00 PM. This will improve the frequency of buses operating on Saturdays.</p>	<p>1) <u>Weekday:</u> Reroute in Ludlow as follows:</p> <ul style="list-style-type: none"> a) Current Center and Cherry trips: via Indian Orchard, across bridge, right on Center Street, left on Seawall Street to Center Street and regular route to Big Y. Same route inbound. b) Route eight trips via Indian Orchard, across bridge, right on Center Street, continue to East Street, right on State Street, turnaround at Health South facility by circling the building. Same route inbound. <p>2) <u>Weekday:</u> Increase evening service to 30 minute frequency from 6:00 PM to 8:00 PM at SBT by adding three additional round trips. (6:00 PM, 7:00 PM and 7:30 PM)</p> <p>3) <u>Saturday:</u> Add two (2) evening round trips leaving SBT at 6:00 PM and 7:00 PM.</p> <p>4) <u>Sunday:</u> Extend outbound Sunday trips to end at Eastfield Mall after serving Ludlow Big Y. Return from Eastfield Mall to Ludlow Big Y via Seawall Street routing then via Seawall Street routing to SBT.</p>	Completed.	Completed.

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Springfield	B-7	Implement Bus Rapid Transit from Main Street to Eastfield Mall. Note: BRT would require serving Independence House, Price Rite and Walmart from State Street/Boston Road. Requires further study and capital funding for implementation.	<u>Sunday</u> : Add additional round trip from SBT to Eastfield Mall, leaving SBT at 6:00 PM and ending at SBT at 7:30 PM. Also, continue last B-6 trip terminating at Eastfield Mall at 7:30 PM as a final B-7 inbound trip to SBT.	No change.	Requires conducting Bus Rapid Transit planning and design study and obtaining necessary capital funding prior to implementation. MassDOT has agreed to study the next level of analysis. Also agreed, that if study results are positive that Route B7 would be a candidate for construction
Springfield	G-8	Discontinue (See X92 – Mid City Crosstown)	No change.	Discontinue Service	Completed
Westfield	WSU Owl	No change.	No change.	No change	No change
Westfield West Springfield Springfield	R10	Operates from Springfield to Westfield Center: Current split routing to Union Street and to East Mountain Road will be served by Flex route. <u>Weekday</u> : Current schedule until 6:00 PM, then hourly until service ends at 11:00 PM. Current service is infrequent from 6:00 PM to 11:00 PM.	No change.	Operate from Springfield to Westfield Center only. See University Shuttle for service to Westfield State University. <u>Weekday</u> : Current schedule until 6:00 PM, then hourly until service ends at 11:00 PM	Conversion of current split routing on Union Street and East Mountain Road would depend on potential implementation of a Community Circulator service.
Westfield	R10 University Shuttle	Operates from Westfield Center to Westfield State University. <u>Weekday</u> : 20 minute frequency from 7:40 AM to 5:00 PM then hourly until service from WSU to Westfield ends at 10:30 PM. <u>Saturday and Sunday</u> : Same service as operated by R10.	Not currently operating	Operate service as described in Recommended Changes.	Completed.

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Holyoke Springfield	P11E	No change.	No change.	No change.	No change.
Ludlow Springfield	B12E	No change.	No change.	No change.	No change.
East Longmeadow Springfield	B13	Discontinue (Service provided by Route X90 – Crosstown and East Longmeadow Flex Route).	No change.	Discontinue (Service provided by Route 90 in Springfield to East Longmeadow Big Y).	Dependent on potential implementation of a Community Circulator service in East Longmeadow.
Agawam Feeding Hills West Springfield Springfield	R14	The R14 will continue to provide service to Springfield, West Springfield and Agawam. The R14 will not service Heritage Nursing Home or the Agwam Industrial Park (see R14E). <u>Weekday:</u> 60 minute frequency beginning at 6:00 AM and ending at 7:00 PM. Current service starts at 6:30 AM and the last trip starts at SBT at 6:10 PM. <u>Saturday:</u> 60 minute frequency beginning at 7:00 AM and ending at 6:00 PM. Current service starts at 8:30 AM and ends at 6:00 PM.	No change.	Operate Industrial Park and Heritage Nursing Home trips as R14E (see below). Otherwise current routing with the following schedule changes: <u>Weekday:</u> 60 minute frequency beginning at 6:00 AM and ending at 7:00 PM. <u>Saturday:</u> 60 minute frequency beginning at 7:00 AM and ending at 6:00 PM.	Memorial Avenue trip routing changes Road would depend on potential implementation on a Community Circulator service
Agawam Springfield	R14E	Operate eight (8) express trips daily via I-91, South End Bridge, Rt.159 to Heritage Nursing Home Rte 159, Silver Street to Industrial Park. Additional trips to Six Flags Amusement Park seasonally.	Not currently operating	Eight (8) express trips daily from SBT to Industrial Park as described in Recommended Changes.	Seasonal trips extended to Six Flags Amusement Park beginning Summer 2015.

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Springfield	B15	Discontinue. Service to be provided to the north on Bay Street with Route B-6. Service provided to the south by State Street routes (G3, B7,B17). Service to Pearl Street discontinued, service provided on Worthington Street by Route B17.	No change.	Discontinue service.	Completed.
Springfield	B17	Streamline: Discontinue Bradley and Plumtree Road service. Serve Colonial Estates from Parker Street. <u>Saturday:</u> Begin at 7:00 AM. Saturday service currently starts at 7:30 AM.	No change.	Operate service as described in Recommended Changes.	Completed.
Chicopee, Holyoke	G19	Discontinue (Served by X90B).	No change.	No change.	(Winter 2014) Discontinue (Serve by X90B crosstown).
Holyoke Springfield West Springfield	P20	Streamline routing: Reduce the length of the loop within K-Mart Plaza, serve South Street Plaza and Riverdale Shops with on-street stop only. Eliminate Providence Hospital and Interstate/Bobala Drive. <u>Saturday:</u> Begin at 6:00 AM. Saturday service currently starts at 7:00 PM. <u>Sunday:</u> Expand Sunday service with an extra evening trip.	No change.	1) Serve South Street Plaza from the street only in both directions. 2) Eliminate Providence Hospital and Interstate/ Bobala Drive deviations. <u>Weekday:</u> Provide 60 minute evening service from 8:00 PM to end of service. <u>Saturday:</u> Begin at 6:00 AM. <u>Sunday:</u> Extend the current 7:00 PM trip from HTC to arrive at SBT at 7:58 PM.	Provide street access to Riverdale Shops. Working with the City of West Springfield to identify opportunities and timeline. Work with City of Holyoke to determine optimal routing in K-Mart Plaza.
Holyoke Springfield	P20E	Operate from SBT to Holyoke Mall. Same trips as current schedule.	No change	No change	No change.

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Chicopee Springfield Holyoke	P21	Eliminate service to Baystate Medical Center driveway and Linden Towers. extend service to 9:00 PM Monday – Saturday. Also, start 2 hours earlier on Saturday. <u>Weekday:</u> 30 minute frequency until 7:30 PM then 60 minute service until 9:00 PM. Service currently ends at 8:00 PM. <u>Saturday:</u> 30 minute frequency from 6:00 AM until 7:30 PM then 60 minute service until 9:00 PM. Service currently begins at 8:00 PM and ends at 7:45 PM.	No change.	Operate routing as described in Recommended Changes. Retain current frequency of service. Schedule: <u>Weekday:</u> Extrend service until 9:00 PM. Service currently ends at 8:00 PM. <u>Saturday:</u> Extend service on an hourly frequency until 9:00 PM. Service currently begins at 8:00 PM and ends at 7:45 PM.	Operate at 30 minute headway until 7:30 PM and then 60 minute headway until 9:00 PM on weekdays and Saturday once Willimansett Bridge is reopened. PVTA to work with Baystate on access and amenities at the facilities new entrance.
Holyoke Springfield	P21E	<u>Weekday:</u> Schedule trips consistently throughout the day: <ul style="list-style-type: none"> • 8 peak period trips • 13 midday trips • 6 early/late trips. 	No change.	Operate as described in Recommended Changes by adding three trips as follows: 6:35 AM from HTC, 8:35 AM from HTC, 9:05 AM from SBT, 7:00 PM from SBT.	Completed.
Chicopee Holyoke	R22	Discontinue (Served by X90A).	No change.	No change.	(Winter 2014)Discontinue (Served by X90A crosstown).
Holyoke Westfield	B23	Replace service to University Park Apartments (served by R41). Extend Route 23 to Westfield State University. <u>Saturday:</u> 2 hour frequency from 8:00 AM to 5:00 PM. Currently no Saturday service is provided.	No change.	Replace service to University Park Apartments (served by R41). Integrate route B23 with Route R10B for service to Westfield State University	Completed.

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Holyoke	R24	<p>Create frequent, continuous in-town loop from Holyoke Transportation Center (HTC), Maple St., Cabot St., Sycamore House, Pleasant St., Lincoln St., Stop and Shop, Hampden St., Northampton St., Holyoke Hospital, Northampton St., Sargent St, High Street, Lyman, Senior Housing between Hampden and St. Kolbe, to HTC. Connect to P20 to Holyoke Mall.</p> <p>Schedule:</p> <p><u>Weekday:</u> 60 minute frequency from 6:00 AM to 6:00 PM.</p> <p><u>Saturday:</u> 2 hour frequency from 9:00 AM to 5:00 PM.</p>	No change.	<p>Operate in-town loop as described in Recommended Changes with the following schedule:</p> <p><u>Weekday:</u> 60 minute loop frequency from 6:00 AM to 6:00 PM.</p> <p><u>Saturday:</u> 2 hour loop frequency from 9:00 AM to 5:00 PM.</p>	Completed.
Holyoke South Hadley Granby	R25	Discontinue Service (Replaced by South Hadley Flex route).	No change.	No change.	Pilot Location for Community Circulators. Work with South Hadley on implementation timeline.
Wilbraham Springfield	R27	Discontinue (Service provided by Wilbraham Flex route).	No change.	No change.	Dependent on potential implementation of a Community Circulator service in Wilbraham.

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Amherst South Hadley Holyoke	R29E	Operate UMass (Haigis Mall) via Holyoke Transportation Center (HTC) to Holyoke Mall at 2 hour frequency weekdays, Saturdays and Sundays. Pick up at Colleges only on Rt. 116 between Amherst (UMass) and HTC. Run local between HTC and Holyoke Mall.	No change.	Operate as described in Recommended Changes.	Completed.
Amherst Belchertown	G30	No change.	No change.	Additional Weekend Trips.(due to 45 weekend service elimination)	Completed
Amherst Sunderland	P31	No change.	No change.	Additional Weekend Trips(due to 46 weekend service elimination).	Completed
Amherst	G32	Discontinue. (Served by Route 33)	No change	Discontinue Route G32	Completed

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Amherst	G33	NEW-Routing as follows: Stop and Shop/Big Y to University Drive, Amity Street, North Pleasant Street through UMass Campus, Eastman Lane, East Pleasant Street to Cushman Center, Pine Street, Route 63 North, Summer Street, Mill Street, Pulpit Hill Road, Route 63 South, Cowls Road, Sunderland Road, North Pleasant Street through UMass Campus, Amity Street, University Drive to Big Y/Stop and Shop. <u>Weekday:</u> 40 minute frequency starting at 7:20 AM and ending at 9:00 PM. <u>Weekend:</u> 80 minute frequency starting at 12:00 PM and ending at 6:00 PM.	Not currently operating	Operate as described in Recommended Changes.	Completed
Amherst	B34	No Haigis Mall deviation	No change.	Operate service as described in Recommended Changes	Completed
Amherst	B35	No Haigis Mall deviation	No change.	Operate service as described in Recommended Changes	Completed
Amherst	G36	NEW-Non Academic Calendar Only. Routing: Olympia Drive, East Pleasant Street, North Pleasant Street through Downtown Amherst, South Pleasant Street to Atkins Farms. <u>Weekday and Saturday:</u> 45 minute frequency. 8 AM to 8PM. No Sunday service.	Not currently operating	No change.	(Winter 2014) Operate service as described in Recommended Changes starting in the Non Academic Calendar
Amherst	B37	Discontinue. (Served by Route 33)	No change.	Discontinue Route B37	Completed
Amherst	O38	No change.	No change.	No change.	No change.

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Northampton Hadley South Hadley	R39/39E	No change.	No change.	No change.	No change.
Chicopee East Longmeadow Holyoke Springfield South Hadley	X90 Inner Crosstown	<p>NEW - East Longmeadow Big Y to HTC via Springfield Plaza and Chicopee Big Y. Exit Springfield Plaza northbound as follows:</p> <p><u>X90A:</u> Via Broadway to Canterbury Arms, Singing Bridge, Memorial Dr. to Walmart and Big Y. Exit rear driveway to Granby Road, Memorial Dr., to New Ludlow Rd. Continue to HTC via Montcalm St., James St.; continue to Bridge Rd., The Flats, and Lyman St. to Maple St.</p> <p><u>X90B:</u> Via Broadway to Grove Street, Church St., Court St., Grove St., Main St., Singing Bridge, Memorial Dr. to Walmart and Big Y. Exit rear driveway to Montgomery St., Columba St., Grattan St., Chicopee St., James St., continue to Bridge Rd., The Flats, Lyman St. to Maple St.</p> <p>Return using same routing.</p> <p>Schedule:</p> <p><u>Weekday and Saturday:</u> 30 minute frequency until 6:00 PM; 60 minute evening frequency. Begin at 6:00 AM and end at 9:00 AM.</p> <p><u>Sunday:</u> 60 minute service from Big Y East Longmeadow to Springfield Plaza from 9:00 AM to 5:00 PM</p>	Not currently operating	<p>Operate service as described in Recommended Changes except use Montgomery St. and Grattan St. rather than Columba St. in Chicopee. Also, use Lincoln St. between Federal and Magazine St. in Springfield.</p> <p><u>Phase I:</u> East Longmeadow Big Y to Springfield Plaza(extension to Chicopee Big Y dependent on time travel.</p> <p><u>Sunday:</u> Operate at 60 minute headway from East Longmeadow to Chicopee Big Y.</p>	<p><u>Phase II (Winter 2014):</u> <u>Weekday and Saturday:</u> Extend to Holyoke Transportation Center using routing of the G19 and the R22 as branches at 60 minute headway.</p>

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Springfield	X92 Mid City Crosstown	NEW - Mill and Main to Orange St., Allen St., Island Pond Rd, Roosevelt, State, Blunt Park Road, Roosevelt Ave., Cottage/Memorial, Industry Ave. to Mass EOLWD. Schedule: <u>Weekday:</u> 60 minute frequency beginning at 6:00 AM ending at 7:00 PM. <u>Saturday:</u> 60 minute frequency beginning at 6:00 AM ending at 6:00 PM. No service on Sunday.	Not currently operating	(October 2014) Operate service as described in Recommended Changes.	Completed
Springfield Ludlow	X94 Outer Crosstown	NEW - Canon Circle to Ludlow via Eastfield Mall. Schedule: <u>Weekday and Saturday:</u> 30 minute daytime frequency; 60 minute evening. Begin at 6:30 AM and end at 9:00 PM <u>Sunday:</u> 60 minute service from Canon Circle to Eastfield Mall. Begin at 8:30 AM and end at 6:30 PM.	Not currently operating	No service	(Fall 2015) Operate service as described in Recommended Changes.
Hadley Northampton Amherst	M40E	<u>School Weekday:</u> Same as current routing. <u>School Saturday:</u> Provide hourly service from 7:45 AM to 5:45 PM. Provide a stop at Hampshire Mall in both directions.	No change	Operate service as described in recommended changes.	Completed.

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Easthampton Holyoke Northampton	R41	Extend to Holyoke Mall. Adjust downtown Northampton routing for interline with R42 on weekdays. Schedule: <u>Weekdays:</u> 60 minute frequency year round. Begin at 6:00 AM and end at 7:00 PM. <u>Saturday:</u> 60 minute frequency year round. Begin at 8:00 AM and end at 5:00 PM. Currently no Saturday service is provided.	No change.	Operate service as described in recommended changes.	(Summer 2014)Provide same routing and schedule year round.
Northampton Williamsburg	R42	Same routing except for downtown Northampton weekday adjustment for interlining with R41. Increase frequency to 60 minutes all day.	No change.	Operate service as described in recommended changes.	Completed.
Hadley Northampton Amherst	B43	Implement Bus Rapid Transit along Route 9 from Northampton to Amherst Requires further study and capital funding for implementation. <u>Saturday:</u> Begin service at 6:00 AM.	No change.	<u>Saturday:</u> Begin service at 6:00 AM. Adjust No School Weekdays schedule times for night service to match shift times.	Requires conducting Bus Rapid Transit planning and design study and obtaining necessary capital funding prior to implementation.
Northampton	R44	Provide new routing change at Hampshire Plaza due to operation of X98 crosstown. Schedule: <u>Weekdays:</u> Begin at 6:00 AM. Service currently begins at 6:20 AM. <u>Saturday:</u> Begin service at 7:00 AM. Service currently begins at 9:20 AM.	No change.	Provide service as described in Recommended Changes.	Completed.
Amherst Belchertown	G45	Eliminate current limited Saturday and Sunday service.	No change.	Eliminate weekend service as described in Recommended Changes.	Completed.

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Amherst Sunderland South Deerfield	G46	Change routing to South Deerfield only. Routing: Service Sunderland Road to Whately Park and Ride. Eliminate current limited Saturday and Sunday service.	Not currently operating	Eliminate Weekend Service as described in Recommended Changes.	Potentially alter routing in South Deerfield to Sunderland Road after FRTA completes their CSA.
Holyoke Northampton	B48	Current routing. Schedule: <u>Weekdays</u> : Operate 30 minute headway between 10:00 AM and 5:00 PM. Current service operates hourly. <u>Saturday</u> : Operate 30 minute headway between 10:00 AM and 5:00 PM. Current service operates hourly. <u>Sunday</u> : Begin service at 9:00 AM and end at 5:00 PM. Current service begins at 10:00 AM and ends at 8:00 PM.	No change.	<u>Sunday</u> : Begin service at 9:00 AM and end at 7:00 PM to retain connection to 6:30 PM P20 at Holyoke Transportation Center.	<u>(Fall 2015) Weekdays</u> : Operate 30 minute headway between 10:00 AM and 5:00 PM. <u>(Fall 2015) Saturday</u> : Operate 30 minute headway between 10:00 AM and 5:00 PM
Northampton	X98 Crosstown	NEW – Provide crosstown service connecting Salvo House, Senior Center, downtown Northampton, Survival Center, YMCA, Jackson St., Hampshire Plaza, River Valley Market on North King Street. Schedule: <u>Weekday and Saturday</u> : Provide hourly service from 9:00 AM to 7:00 PM. No Sunday service.	Not currently operating	Operate as described in recommended changes.	Completed.