



PVTA Photo IDs

You may go to any of the locations listed below to obtain a PVTA Photo ID Card:

Springfield PVTA Customer Service Center

PVTA Photo ID printed on-site
1341 Main Street, Springfield, MA 01103
Hours of Operation: M-F 9:00am - 4:30pm

Holyoke PVTA Customer Service Center

PVTA Photo ID will be mailed to customer
Holyoke Transportation Center
206 Maple Street, Holyoke, MA 01040
Hours of Operation: M-Sat 9:00am - 4:30pm

Northampton Senior Center

PVTA Photo ID printed on-site
67 Conz Street, Northampton, MA 01060
Hours of Operation: First Tuesday of every month, 10:00am - 12:00pm

Amherst Senior Center

PVTA Photo ID printed on-site
4 Boltwood Walk, Amherst, MA 01002
Hours of Operation: Third Wednesday of every other month, 10:00am - 12:00pm
*Please call 413-259-3060 to confirm dates

For more information please call PVTA's Customer Service Office at 413-781-7882 or toll free at 877-779-7882.

See reverse side for directions by bus to locations to obtain a PVTA ID Card

Directions to PVRTA Photo ID Locations by Bus

PVRTA Customer Service Center - Springfield:
1341 Main Street, Springfield, MA 01103

Directions by Bus (from Northampton Center):

- B48 toward the Holyoke Transportation Center
- Transfer to P21 toward Springfield Bus Terminal
- Transfer to G1 toward Sumner/Allen

Or

- R41 toward the Holyoke Community College
- Transfer to P11 toward Springfield

PVRTA Customer Service Center – Holyoke:
Holyoke Transportation Center
206 Maple Street, Holyoke, MA 01040

Directions by bus (From Northampton Center):

- B48 toward the Holyoke Transportation Center
- Exit the bus at the Holyoke Transportation Center and enter the Customer Service area

Northampton Senior Center:
67 Conz Street, Northampton, MA 01060

Directions by bus (From Northampton Center):

- R41 toward HCC via Easthampton (exit at the Conz St. Dialysis Center)
- R42 toward Northampton / Salvo House (exit at the Salvo House)

Or

- R44 toward Northampton via King St. (Exit at the Salvo House)