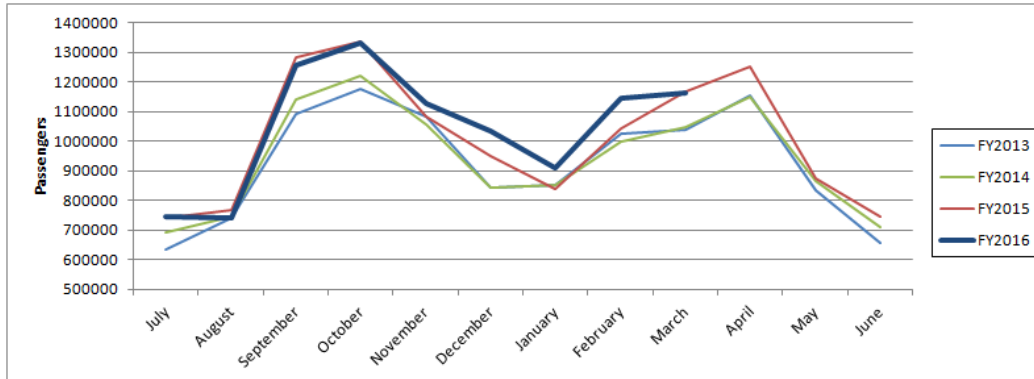




Ridership



3rd Quarter Fixed Route Performance Measures (January-March 2016)

Scheduled Trip Adherence

Percent of Trips Operated	Percent of Trips not Operated
99.98%	0.02%

Customer Complaints

Complaints per 100k Passengers	3rd Qtr FY15	3rd Qtr FY16	FY16 Goal
	4.40	2.24	2.38

Customer Safety

Preventable Accidents per 100k Miles	3rd Qtr FY15	3rd Qtr FY16	FY16 Goal
	2.34	1.90	1.75

Maintenance

Miles Between Breakdowns	3rd Qtr FY15	3rd Qtr FY16	FY16 Goal
	13629	14219	20759

Finance

Year	FY15	FY16
Cost/Passenger	\$2.59	\$2.75
State Contract Assistance/Passenger	\$1.60	\$1.86