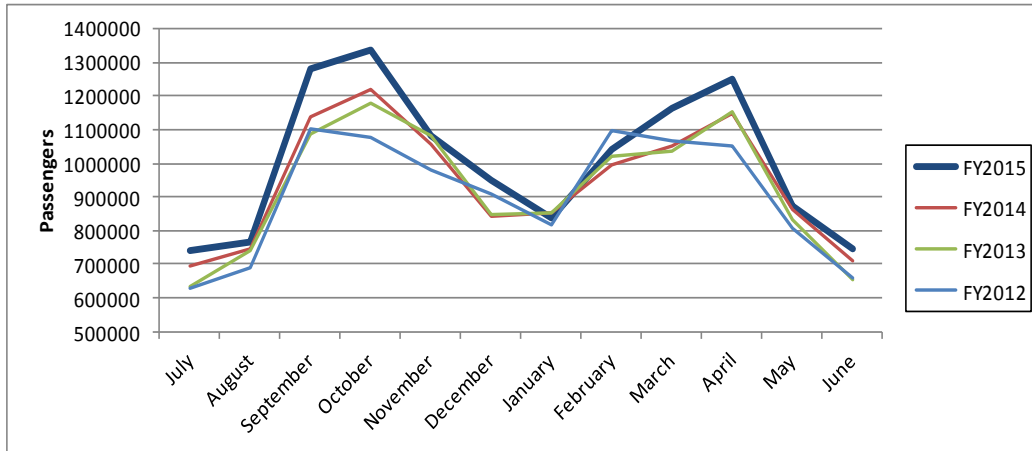




4th Quarter Fixed Route Performance Measures (April-June 2015)

Ridership



Scheduled Trip Adherence

Percent of Trips Operated	Percent of Trips not Operated
99.98%	0.02%

Customer Complaints

Complaints per 100k Passengers	4th Qtr FY14	4th Qtr FY15	FY15 Goal
	3.05	3.62	2.38

Customer Safety

Preventable Accidents per 100k Miles	4th Qtr FY14	4th Qtr FY15	FY15 Goal
	2.23	1.85	1.75

Maintenance

Miles Between Breakdowns	4th Qtr FY14	4th Qtr FY15	FY15 Goal
	12497	13224	20759

Finance

Year	FY13	FY14
Fixed Route Cost/Passenger	\$2.61	\$2.59
Paratransit Cost/Passenger	\$24.64	\$26.61
State Contract Assistance/Passenger	\$1.67	\$1.60