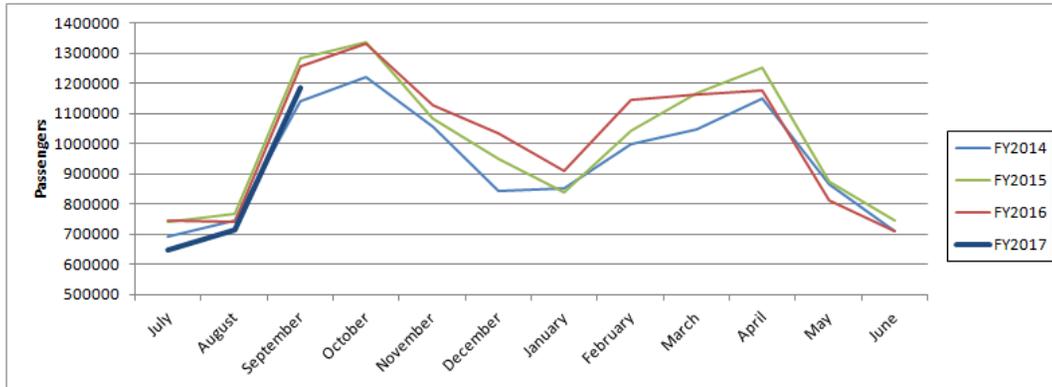




Ridership



1st Quarter Fixed Route Performance Measures (July-September 2016)

Scheduled Trip Adherence

Percent of Trips Operated	Percent of Trips not Operated
99.98%	0.02%

Customer Complaints

Complaints per 100k Passengers	1st Qtr FY16	1st Qtr FY17	FY17 Goal
	3.87	2.99	2.38

Customer Safety

Preventable Accidents per 100k Miles	1st Qtr FY16	1st Qtr FY17	FY17 Goal
	1.58	1.67	1.75

Maintenance

Miles Between Breakdowns	1st Qtr FY16	1st Qtr FY17	FY17 Goal
	13796	16661	20759

Finance

Year	FY16	FY16
Cost/Passenger	\$2.75	
State Contract Assistance/Passenger	\$1.86	