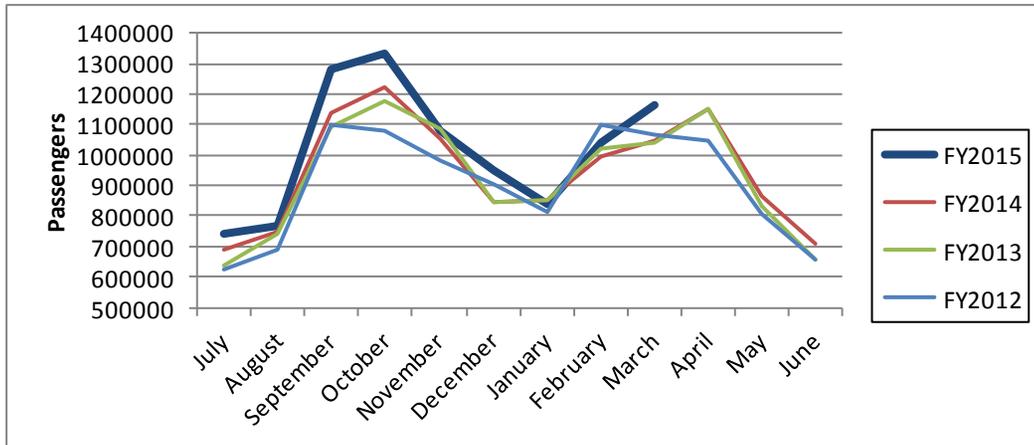




3rd Quarter Fixed Route Performance Measures (January-March 2015)

Ridership



Scheduled Trip Adherence

Percent of Trips Operated	Percent of Trips not Operated
99.97%	0.03%

Customer Complaints

Complaints per 100k Passengers	3rd Qtr FY14	3rd Qtr FY15	FY15 Goal
	3.66	4.40	2.38

Customer Safety

Preventable Accidents per 100k Miles	3rd Qtr FY14	3rd Qtr FY15	FY15 Goal
	1.79	2.34	1.75

Maintenance

Miles Between Breakdowns	3rd Qtr FY14	3rd Qtr FY15	FY15 Goal
	18662	13629	20759

Finance

Year	FY13	FY14
Fixed Route Cost/Passenger	\$2.61	\$2.59
Paratransit Cost/Passenger	\$24.64	\$26.61
State Contract Assistance/Passenger	\$1.67	\$1.60