

PVRTA Passenger Code of Conduct

Table 1. Behaviors Punishable by Suspension		
Type of Conduct	Transit Vehicle	Transit Centers
<p>Unless otherwise exempted in official guidance from the Governor or other appropriate authority. Passengers and others using any PVRTA facilities must wear masks or face coverings that cover the nose and mouth at all times. PVRTA facilities include bus stops, shelters, vehicles etc.</p> <p>Failure to comply with a direct request from a driver, supervisor, etc. regarding the proper use of masks or face coverings is MAJOR INFRACTION.</p>	Prohibited	Prohibited
Displaying or offering for sale, selling, or distributing goods or services.	Prohibited	Prohibited, except by written agreement
Distributing literature. [2]	Prohibited	Prohibited, except by written agreement
Posting or affixing leaflets or signs to transit property.	Prohibited	Prohibited
Transporting animals.	Prohibited, except in a secure carrier, or a service animal as defined in 49 CFR Section 37.3	Prohibited, except in a secure carrier, or a service animal as defined in 49 CFR Section 37.3
Skateboarding, roller skating, bicycle riding, or rollerblading in a system facility, vehicle, or parking structure [1]	Prohibited	Prohibited

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Drinking beverages or eating.	Prohibited, except for passengers experiencing a medical emergency	Allowed
Selling, using, or possessing illegal drugs or containers of open alcohol. (MAJOR INFRACTION)	Prohibited	Prohibited
Willfully blocking the free movement of another person in or on PVRTA property, including placing objects that block aisles, stairways or seats.	Prohibited, except at driver's discretion if space allows; strollers and shopping carts must be folded prior to boarding	N/A
Loitering or storing personal property [3] .	Prohibited	Prohibited
Extending anything out windows or doors of moving bus.	Prohibited	N/A
Hanging off or swinging from bars or stanchions (except when standing-only conditions apply).	Prohibited	Prohibited
Smoking, chewing and other tobacco or marijuana use, including use of all e-cigarettes, vapors, or any other delivery devices.	Prohibited	Prohibited
The use of Rude, hateful, obscene, offensive, discriminatory or derogatory language is prohibited.	Prohibited	Prohibited
Weapons including but not limited to, guns, knives, switchblades, bow and arrows. (MAJOR INFRACTION)	Prohibited, except for those lawfully licensed to carry pursuant to Massachusetts Law	Prohibited, except for those lawfully licensed to carry pursuant to Massachusetts Law

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Using sound-producing equipment including inconsiderate cell phone use (use of headphones is permissible if others cannot hear the output).	Prohibited	Prohibited
Spitting, urinating or defecating; or creating unsanitary conditions through presence of blood, urine, feces, vomit, or other bodily fluids or obnoxious odors. (MAJOR INFRACTION)	Prohibited	Prohibited
Carrying an explosive or acid, flammable liquid, toxic or hazardous material in or on PVTA property. (MAJOR INFRACTION)	Prohibited, except for respirators and portable oxygen supply as defined in 49 CFR Section 37.167	Prohibited, except for respirators and portable oxygen supply as defined in 49 CFR Section 37.167
Interfering with the provision of transportation services (i.e., failure to properly board or alight, blocking progress of transit vehicles, disturbing the driver, crossing the yellow line, improper use of priority seating, etc.).	Prohibited	Prohibited
Willfully disturbing others in or on PVTA property by engaging in boisterous, unruly or threatening behavior. (MAJOR INFRACTION)	Prohibited	Prohibited
Defacing, destroying or otherwise vandalizing transit property including any technology, sign, notices or advertisements thereon. (MAJOR INFRACTION)	Prohibited	Prohibited
Throwing objects at PVTA property or at persons in or on transit property. (MAJOR INFRACTION)	Prohibited	Prohibited
Failure to pay the appropriate fare or present a valid pass, or failure to surrender an invalid pass if requested by an authorized PVTA employee, or sharing or reselling passes from one person to another. (MAJOR INFRACTION)	Prohibited	Prohibited
Misrepresenting oneself as eligible for reduced fare ^[4] . (MAJOR INFRACTION)	Prohibited	Prohibited

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<p>Loitering, no person shall stand, hang around or loiter on or in any PVTA facility, bus shelter, bus stop or vehicle in any way that would prevent others from passing or attempting to pass or whose presence or demeanor could be considered to be threatening, harassing or intimidating.</p> <p>Those using the facility for a period of time greater than 15 minutes before or after a scheduled stop/pickup without a defined transit related purpose will be considered to be loitering</p> <p>Additionally, no person shall engage in any non-transit uses in any facility or vehicle. Non transit uses are noncommercial activities that are not directly related to the use of a facility or vehicle for transportation.</p>	Prohibited	Prohibited
<p>Failure to follow reasonable direction from a PVTA employee.</p>	Prohibited	Prohibited
<p>Sexually, verbally, or physically harassing, intimidating, or threatening others: this includes, but is not limited to, behavior such as stalking, staring, or lurking with intent to annoy, offensive touching, obscene acts, and indecent exposure. This also may include, but is not limited to, the use of obscene, abusive or racist language or gestures. Harassing behavior includes but is not limited to, behavior toward an individual that could be considered offensive based on their gender, gender identity, race, ethnicity, national origin, religion, marital status, sexual orientation, pregnancy, ancestry, age, military status, disability, genetic information or any other status protected by law. Sexual harassment is defined as any unwelcome conduct of a sexual nature directed at a person of the same or opposite sex. (MAJOR INFRACTION)</p>	Prohibited	Prohibited
<p>Trespassing defined as any of the following: (1) entering PVTA property after oral or written notice that such entry is forbidden; (2) entering into an area closed to public by gate, fence, wall or other barrier; (3) remaining on PVTA property after receiving oral or written notice from any law enforcement officer or PVTA</p>	Prohibited	Prohibited

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employee or contractor to depart or (4) entering into the paid area of any PVTA property without paying the required fare. (MAJOR INFRACTION)		
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