

# HOLYOKE TRANSPORTATION CTR / HOLYOKE MEDICAL CTR / HOLYOKE MALL

DEPART HTC BAY 5	STOP & SHOP	HOLYOKE MEDICAL CENTER	ARRIVE HOLYOKE MALL	DEPART HOLYOKE MALL	HOLYOKE AMTRAK STATION	ARRIVE HTC BAY 5
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>4</b>	<b>5</b>	<b>1</b>
<b>WEEKDAYS</b>						
8:00	8:10	8:17	8:35	8:40	8:50	9:00
9:00	9:10	9:16	9:28	9:36	9:46	9:56
10:00	10:10	10:17	10:31	10:39	10:49	10:59
11:00	11:11	11:17	11:29	11:37	11:47	11:57
<b>12:00</b>	<b>12:11</b>	<b>12:17</b>	<b>12:29</b>	<b>12:37</b>	<b>12:47</b>	<b>12:57</b>
<b>1:00</b>	<b>1:11</b>	<b>1:17</b>	<b>1:29</b>	<b>1:37</b>	<b>1:47</b>	<b>1:57</b>
<b>2:00</b>	<b>2:11</b>	<b>2:17</b>	<b>2:29</b>	<b>2:37</b>	<b>2:47</b>	<b>2:57</b>
<b>3:00</b>	<b>3:11</b>	<b>3:17</b>	<b>3:29</b>	<b>3:37</b>	<b>3:47</b>	<b>3:57</b>
<b>4:00</b>	<b>4:12</b>	<b>4:18</b>	<b>4:30</b>	<b>4:38</b>	<b>4:48</b>	<b>4:58</b>

**NO SERVICE ON:**

New Year's Day, Martin Luther King Jr. Day,  
Memorial Day, Independence Day, Labor Day,  
Columbus Day, Veterans Day,  
Thanksgiving Day, Christmas Day  
Saturdays, Sundays

**On-Demand Stops**  
The R24 will serve Holyoke Shopping Center (after Holyoke Medical Center) on request.

**Drop Off Procedures to On-Demand Stop**  
If you need to be dropped off at this location, simply tell the driver you would like to be dropped off at this stop. For example, if you are boarding at Holyoke Medical Center and you need to be dropped off at Holyoke Shopping Center, simply tell the driver that you would like to be dropped off at Holyoke Shopping Center.

**Pick Up Procedures to On-Demand Stop**  
When booking a pick up from an **On-Demand stop** on the R24 you will need to know the time of the pick-up needed.

If you need to be picked up from an On-Demand stop...  
You need to call in advance of your trip in order to provide enough time to inform the driver. Passengers can call to schedule a pick up from an **On-Demand stop** a maximum of 7 days in advance or a minimum of one hour before the bus departs HTC on a given trip. When booking a pick up from this stop, please look at the times the R24 will be departing HTC. To be picked up on the next available trip, it must be reserved one hour in advance of the bus departing HTC. For example, an **On-Demand stops** to be served on the R24 trip departing at 10:00 AM from HTC must be reserved by 9:00AM.

**HELPER  
24**

**ADDITIONAL WEEKDAY MORNING SERVICE  
WHEN HOLYOKE PUBLIC SCHOOLS ARE IN SESSION  
FLATS-BEECH**

MAIN / JONES FERRY	MAIN / SARGEANT	LYMAN / MAPLE	BEECH / LINDEN
7:10	7:16	7:24	7:30

**HELPER  
24**

**ADDITIONAL WEEKDAY AFTERNOON SERVICE  
WHEN HOLYOKE PUBLIC SCHOOLS ARE IN SESSION  
BEECH-FLATS**

BEECH / LINDEN	HIGH / HAMPDEN	MAIN / SARGEANT	MAIN / JONES FERRY
<b>Monday, Tuesday, Thursday, Friday</b>			
2:35	2:40	2:48	2:55
<b>Wednesday</b>			
1:45	1:50	1:58	2:05

**NO SERVICE ON:**

New Year's Day, Martin Luther King Jr. Day,  
Memorial Day, Independence Day, Labor Day,  
Columbus Day, Veterans Day,  
Thanksgiving Day, Christmas Day  
Saturdays, Sundays

**On-Demand Stops**

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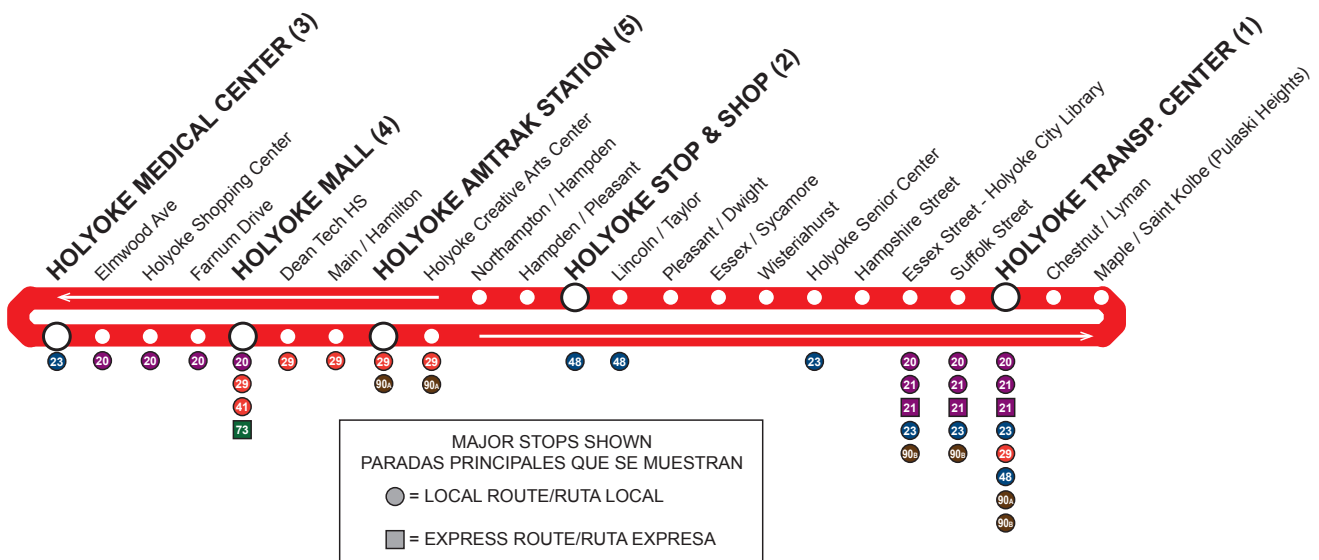
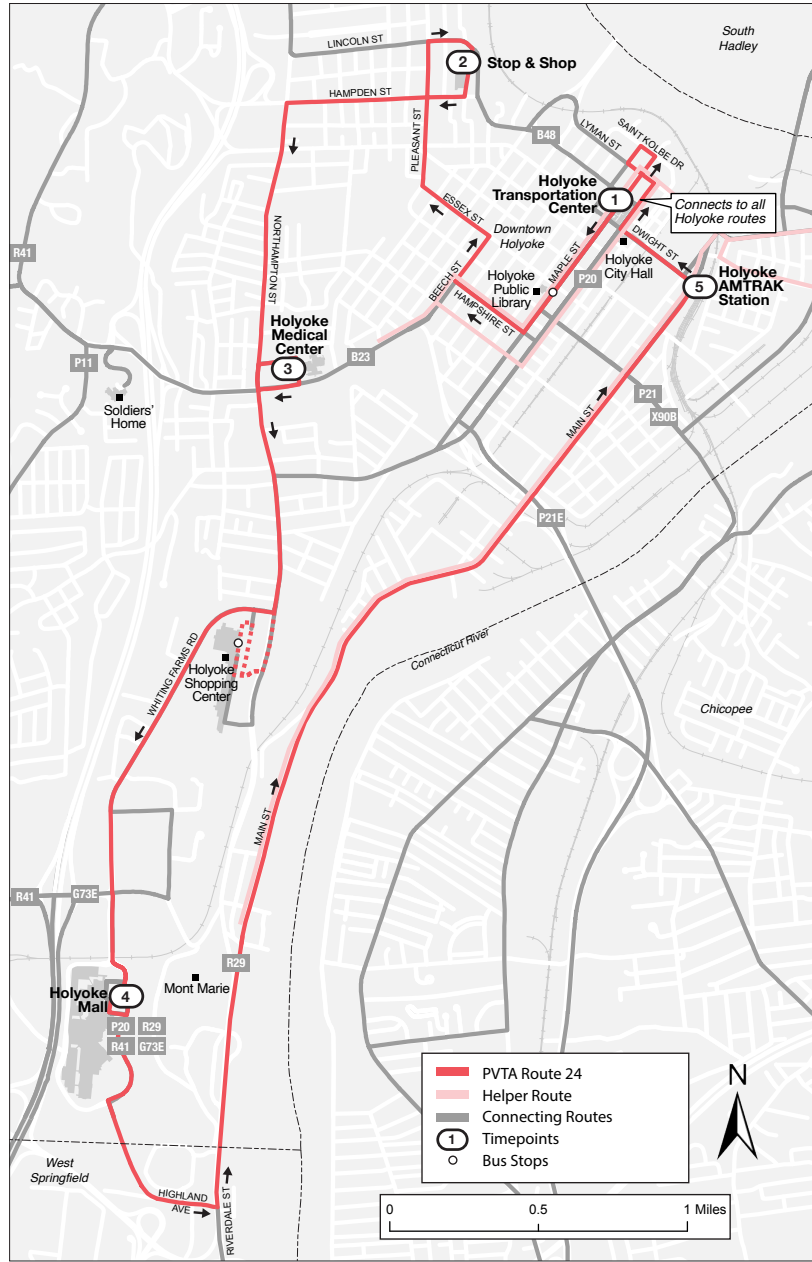
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## Welcome Aboard! ¡Bienvenido a bordo!

[bustracker.pvta.com](http://bustracker.pvta.com) — For real-time departures./Para las salidas en tiempo real.

[www.pvta.com/schedules](http://www.pvta.com/schedules) — Save paper! View bus schedules online./¡Ahorra papel! Vea los horarios de los autobuses en línea.

**Accessibility/Accesibilidad** —All buses and vans have an ADA boarding ramp or lift. All customers are welcome to use them. All buses have equipment to secure wheel chairs and scooters; audio stop announcements; and visual stop displays./Todos los autobuses tienen rampa de acceso de ADA. Todos los clientes pueden usarlas. Todos los autobuses tienen: equipo para asegurar las sillas de ruedas y scooters; anuncios auditivos y visuales de parada.

**Title VI/Título VI** — Customer Service 413-781-7882 or <http://www.pvta.com/titleVI> to place Title VI complaints/Para presentar quejas de Título VI.

## Lost & Found/Objetos Perdidos

Springfield/Holyoke areas: 413-788-8630  
 Northampton: 413-586-3548  
 Amherst/UMass: 413-545-0056  
 Ware-Palmer-Easthampton: 413-323-6100



## Fares/Tarifas

1 Ride/Viaje:	\$1.50
Transfers/Transferencias (90 minutes):	\$ .25
1-Day Pass/Pase de 1 día:	\$3.50
7-Day Pass/Pase de 7 días:	\$15.00
31-Day Pass/Pase de 31 días:	\$54.00
31-Day Elderly & Disabled Pass/ Pase de Ancianos y Discapacitados:	\$26.00
Children 6-12/Niños de 6-12:	\$ .90

Children under 6/Niños menores de 6:  
Free with adult/Gratis con un adulto

PVTA Senior-Disabled ID or TAP card/Personas de edad avanzada o discapacitadas con ID de PVTA o tarjeta de TAP: \$ .75 (transfers/transferencias: \$ .10)